



Central Ohio Orthotic & Prosthetic Center is dedicated to the future of orthotic and prosthetic care. We believe our first responsibility is to our patients.

- Every patient shall be treated with respect, dignity and consideration.
- Every patient shall have the right to know the practitioner's name and specialty that will be responsible for coordination of their care.
- Every patient shall have the right to respectfulness and privacy, as it related to their medical care program. Case discussion, consultation, examination and treatment are confidential and shall be conducted discreetly.
- Every patient can reasonably expect complete and current information concerning their diagnosis, treatment and prognosis in terms they can understand. When it is not medically advisable to give the information to the patient, it may be made available to the appropriate person on their behalf.
- Every patient shall have the right to every consideration of their privacy and individuality, as it relates to their social, religious and psychological well-being.
- Every patient shall have the right to expect Central Ohio Orthotic & Prosthetic Center to make a response to their requests within a reasonable amount of time.
- Every patient shall have the right to obtain information on the relationship of Central Ohio Orthotic & Prosthetic Center to other health care related institutions insofar as their care is concerned.
- Every patient shall have the right to expect reasonable continuity of care. This shall include, but not be limited to, what appointment times and practitioners are available.
- Every patient shall be fully informed, prior to treatment, of the services Central Ohio Orthotic & Prosthetic Center offers, as well as, any related charges, as it applies to their specific needs and insurance plan coverage. Patients can also expect to be informed about any services that are not covered under their insurance plan, including coverage under Medicare or Medicaid.
- Every patient shall be fully informed, prior to treatment, of their rights and responsibilities, as well as, the rights and responsibilities of Central Ohio Orthotic & Prosthetic Center, as set forth in the company's Privacy Policy.